



press room

Surveys



FOR IMMEDIATE RELEASE

CURRENT STATE AND FUTURE OF HR OUTSOURCING ADDRESSED IN RECENT SURVEY OF HUMAN RESOURCE PROFESSIONALS

Benefits management most outsourced function

Norwalk, CT. --- (May 18, 2006) --- ERC Dataplus, a leading HR technology company, and *Human Resource Executive* magazine announced the results of their April survey covering "The State and Future of HR Outsourcing." The survey was designed with the assistance of Veritage, a Houston-based outsourcing advisory firm. When asked to describe their organization's operating environment relative to specific HR functions, sixty percent of respondents reported that Benefits Management was either fully outsourced, partially outsourced or involved shared services. That was closely followed by Learning/Training and Payroll services. The least outsourced HR function was Performance Management, which was kept in-house by ninety-three percent of the respondents.

Fifty-one percent of the respondents reported that "Improve Service Levels" was one of the key drivers or goals for their outsourcing efforts. That was followed by fifty percent identifying "Access to External Expertise/Resources" and forty-two percent indicating "Reduce Costs."

When asked what the main reasons were for not outsourcing key HR functions, seventy-two percent responded "Not Needed." This was followed by thirty-six percent of the respondents indicating "Too Costly," thirty-two percent saying "Poor Business Case," and twenty-one percent identifying "Negative Political/Cultural/Publicity" implications.

The results of the entire survey may be seen by going to www.erccdataplus.com/hrexecutive/results.htm.

ERC Dataplus and *Human Resource Executive* poll HR and affiliated professionals on a different topics. To participate in the next survey covering Performance Management, go to www.erccdataplus.com/hrexecutive/. The results of April's survey are already posted on the website and will be reported in the magazine in June.

About ERC Dataplus

ERC delivers client-centric, state-of-the-art Internet and Interactive Voice (IVR) solutions for recruiting and employee surveys, and through ARGOS Assessment Company, multirater assessments. Its applications are modular in design to allow companies to select what they need; when they need it.

Clients benefit from dedicated and experienced project and account management teams to help clients translate their expectations into realities, and have a more efficient and effective process.

Leading financial service companies, call centers, retail, hospitality companies, and Fortune 1000 companies look to ERC for quality, innovation, service, and high Return on Investment.

To learn more about ERC and how its experts can help you with a more effective, affordable staffing solution visit

www.ercdataplus.com or call 1-888-ERC-CORP (372-2677).

About ARGOS Assessment Company

ARGOS Assessment Company, a division of ERC Dataplus is the multirater scoring company for organizations with active employee development programs. ARGOS® Multirater Assessments is the most functional, cost-effective data collection, scoring and delivery system available. It offers medium and large organizations the accuracy, ability to configure, and delivery speed to meet their tactical and strategic multirater assessment needs. AAC is the only company that offers integrated, proprietary Internet and/or IVR (telephone) data collection to insure that all employees, including those without Internet access, can participate in feedback programs.

To learn more about AAC and how its technology experts can help you with a more effective, affordable multirater feedback program visit www.argos360.com or call 1-888-ARGOS360(274-6736).

About *Human Resource Executive*®

Human Resource Executive® was established in 1987 and continues today as the premier publication focused on strategic issues in HR. Written primarily for vice presidents and directors of human resources, the magazine provides these key decision-makers with news, profiles of HR visionaries and success stories of human resource innovators.

Additional information about *Human Resource Executive*® is available at www.hreonline.com.
