



SELECTECH® INTERVIEWER TRAINING

Screening, hiring and retaining the workforce you want - efficiently! SM

Overview. Selectech Interviewer Training helps recruiters, hiring managers and the interviewing team prepare for and conduct better interviews to make better hires. It is an online, interactive learning program that provides interviewers with the skills necessary to get the most out of applicant interviewing, while also teaching them the basic legal requirements associated with employee selection. Learning is modular, with real-time scoring of quizzes at the end of each learning module.

ABOUT ERC DATAPLUS

ERC delivers client-centric, state-of-the-art Internet and Interactive Voice (IVR) solutions for recruiting and employee surveys, and through ARGOS Assessment Company, multirater assessments. Its applications are modular in design to allow companies to select what they need; when they need it.

Clients benefit from dedicated and experienced project and account management teams to help clients translate their expectations into realities, and have a more efficient and effective process.

Supplementary modules to Selectech Workforce Management and Selectech 5.2 CMS improve the quality of hires and reduce turnover. Surveys of new hires to help improve the orientation process and surveys of departing employees that help to uncover root causes of turnover are also available.

Leading financial service companies, call centers, retail, hospitality companies, and Fortune 1000 companies look to ERC for quality, innovation, service, and high Return on Investment.

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BENEFITS WHEN YOU CHOOSE SELECTECH INTERVIEWER TRAINING

Selectech Interviewer Training covers the following topics:

- Competency-based interviewing techniques
- How to develop behavioral based questions and their value in the interview process
- How to effectively use the information provided by a validated assessment
- The areas and questions to avoid, which were edited by Jackson Lewis LLP, the country's leading workplace law firm

Each module is supported by graphics and audio to make them very easy to understand and to navigate.

Each interactive module is followed by a content quiz, scored in "real-time," which allows for immediate feedback of the student's comprehension.

Students can review completed modules and retake quizzes, if necessary or desired.

A student's current learning status and test scores are

stored and accessible to designated company training/HR personnel.

Interviewer Training is available as an integral part of ERC's Selectech® Workforce Management and is accessed through secure servers hosted by ERC.

Branding and customization is also available for the training system.

Reports are an integral part of Selectech Interviewer Training. Standard reports include:

- Student Status (completion level)
- Student Scores (last completed test)
- Date of Module Completions
- Company, Region, District rollup reports

Enable interviewers to use the rich data provided by Selectech® Workforce Management to conduct better interviews and make better hires.